

Health and Life Organization, Inc.

Website Terms of Service

Enacted: September 21, 2026

Effective Date: October 1, 2026

These Terms of Service (“Terms”) govern access to and use of the Health and Life Organization, Inc. (“Health and Life Organization,” “we,” “us,” or “our”) website, including its webpages, online forms, appointment-request tools, and other online services (collectively, the “Website”).

1. Acceptance of These Terms

By accessing or using the Website, you acknowledge that you have read, understood, and agree to be bound by these Terms.

If you do not agree to these Terms, do not access or use the Website.

2. Informational Purpose

The Website provides general information about Health and Life Organization, Inc., including its services, locations, hours, providers, programs, payment options, and community resources. Website content is not medical advice, diagnosis, or treatment. Use of the Website does not create a provider-patient relationship between you and Health and Life Organization, Inc., or any healthcare professional.

3. Medical Emergencies

Do not use the Website, email, online forms, or appointment-request tools for medical emergencies. If you have a medical emergency, call 911 or go to the nearest emergency department.

Health and Life Organization, Inc. does not guarantee that online messages or appointment requests will be reviewed immediately.

4. Appointments and Online Communications

Submitting an online appointment request does not guarantee an appointment and does not establish a provider-patient relationship. Health and Life Organization, Inc. may contact you to confirm, reschedule, or obtain additional information.

Do not submit highly sensitive medical information through an ordinary website form unless the form specifically states that it is secure and appropriate for that information.

5. Privacy

Health and Life Organization, Inc.’s collection, use, and disclosure of protected health information are described in its Notice of Privacy Practices, available at:

[Insert link to Notice of Privacy Practices]

Website privacy practices, including any use of cookies or analytics technologies, are described in the organization’s Privacy Notice, available at:

[Insert link to Privacy Notice]

6. Website Content

Health and Life Organization, Inc. attempts to keep Website information accurate and current but does not warrant that all information is complete, current, or error-free. Services, providers, hours, locations, fees, insurance participation, and programs may change without notice.

Insurance participation does not guarantee coverage or payment. Patients should confirm benefits and financial responsibility with their insurer.

7. Sliding-Fee Program

Eligible patients may qualify for Health and Life Organization, Inc.’s sliding-fee discount program. Eligibility and discounts are determined under applicable organizational policies and program requirements. Additional information can be found by contacting **916-642-1867**.

8. Third-Party Websites

The Website may contain links to third-party websites. Health and Life Organization, Inc. does not control or endorse those websites and is not responsible for their content, availability, privacy practices, or security.

9. Intellectual Property

Unless otherwise stated, Website content—including text, graphics, logos, photographs, and design—is owned by or licensed to Health and Life Organization, Inc. and may be protected by copyright, trademark, or other law.

You may view and print Website content for personal, noncommercial use. You may not reproduce, modify, distribute, sell, or exploit Website content without prior written permission.

10. Prohibited Conduct

You may not:

- Use the Website for an unlawful purpose;
- Attempt to gain unauthorized access to the Website or its systems;
- Introduce malware, viruses, or harmful code;
- Interfere with the Website’s operation;
- Impersonate another person or entity; or

- Submit information that is false, unlawful, threatening, defamatory, or infringing.

11. Disclaimers

To the maximum extent permitted by law, the Website and its content are provided “as is” and “as available.” Health and Life Organization, Inc. disclaims warranties, express or implied, concerning the Website’s availability, accuracy, completeness, security, or fitness for a particular purpose.

Nothing in these Terms limits any right or protection that cannot legally be waived.

12. Limitation of Liability

To the maximum extent permitted by law, Health and Life Organization, Inc. will not be liable for indirect, incidental, consequential, special, or punitive damages arising from or related to use of, or inability to use, the Website.

This provision does not limit liability to the extent prohibited by applicable law.

13. Changes to These Terms

Health and Life Organization, Inc. may revise these Terms from time to time. The current version will be posted on the Website with an updated enactment, renewal, revision, or effective date.

Your continued use of the Website after revised Terms are posted constitutes acceptance of the revised Terms.

14. Governing Law

These Terms are governed by the laws of the State of **[State]**, except to the extent federal law applies.

15. Contact Information

Health and Life Organization, Inc.

Address: 3030 Explorer Drive, Sacramento, Ca 95827

Telephone: 916-642-1867

Email:privacyofficer PrivacyOfficer@halocares.org