

# **Health and Life Organization, Inc.**

## **Website Privacy Notice**

Effective Date: October 1, 2026

Health and Life Organization, Inc. (“Health and Life Organization,” “we,” “us,” or “our”) respects your privacy. This Website Privacy Notice explains how we collect, use, disclose, and protect information when you visit or use **halocares.org** (the “Website”).

This Website Privacy Notice applies to information collected through the Website. It does not replace our Notice of Privacy Practices for protected health information, which is available here: **[Insert link to HIPAA Notice of Privacy Practices]**

### **1. Information We Collect**

Depending on how you use the Website, we may collect:

- Name, address, telephone number, and email address;
- Information submitted through contact, appointment-request, employment, payment, or other online forms;
- Communications and inquiries submitted to us;
- Device, browser, operating-system, IP-address, and Website-usage information;
- Approximate geographic information derived from your IP address;
- Cookie, analytics, and similar technology information; and
- Other information you voluntarily provide.

Please do not submit sensitive medical information through a general contact form unless the form states that it is secure and intended for that purpose.

### **2. How We Use Information**

We may use Website information to:

- Respond to inquiries and requests;
- Contact you regarding appointments or services;
- Provide, maintain, and improve the Website;
- Monitor Website performance, security, and functionality;
- Communicate about programs, services, or organizational updates;
- Process payments or other requested transactions;
- Investigate suspected fraud, misuse, or security incidents;
- Comply with legal and regulatory requirements; and

- Carry out other purposes disclosed when information is collected or permitted by law.

Protected health information is used and disclosed in accordance with applicable law and our Notice of Privacy Practices. See 45 C.F.R. § 164.520.

### **3. Cookies and Similar Technologies**

The Website may use cookies, pixels, tags, log files, analytics tools, and similar technologies to operate the Website, remember preferences, understand Website traffic, and improve our services.

You may be able to control cookies through your browser settings. Disabling cookies may affect certain Website functions.

### **4. Online Forms and Appointment Requests**

Information submitted through an online form may be received by Health and Life Organization, Inc. and by service providers assisting us with Website hosting, communications, scheduling, payment processing, or information technology.

Submitting a form does not guarantee an appointment or immediate response. Do not use the Website for medical emergencies. Call 911 or go to the nearest emergency department.

### **5. When We Disclose Information**

We may disclose Website information:

- To vendors and contractors performing services for us;
- To affiliated or participating organizations, when appropriate;
- To professional advisers, including attorneys, auditors, and insurers;
- To comply with subpoenas, court orders, laws, or governmental requests;
- To protect the rights, safety, and property of Health and Life Organization, Inc. or others;  
or
- With your direction or consent.

We do not sell personal information for money.

### **6. Third-Party Links**

The Website may contain links to third-party websites or services. We do not control those websites and are not responsible for their privacy practices, security, or content. You should review the privacy notice of each third-party website you visit.

### **7. Data Security**

We use reasonable administrative, technical, and physical safeguards designed to protect information collected through the Website. No electronic transmission or storage system is completely secure, and we cannot guarantee absolute security.

## **8. Data Retention**

We retain Website information for as long as reasonably necessary for the purposes described in this Notice, to maintain records, resolve disputes, enforce agreements, comply with legal obligations, and protect our interests.

Retention periods may vary depending on the type of information and the purpose for which it was collected.

## **9. Children's Privacy**

The Website is not directed to children under 13. We do not knowingly collect personal information online from children under 13 without legally required consent.

If you believe a child has provided personal information through the Website, contact us using the information below.

## **10. Your Privacy Choices and Rights**

Depending on applicable law, you may have rights regarding personal information collected through the Website, including the right to:

- Request access to personal information;
- Request correction of inaccurate information;
- Request deletion of information, subject to legal exceptions;
- Opt out of certain communications;
- Withdraw consent where processing is based on consent; and
- Exercise applicable rights without unlawful discrimination.

To submit a privacy request, contact:

**Privacy Officer**

**Telephone: 916-642-1867 ext 70702**

**Email: [privacyofficer@halocares.org](mailto:privacyofficer@halocares.org)**

**Mailing Address: 3030 Explorer Drive, Sacramento, Ca 95827**

We may need to verify your identity before completing a request. Rights and exceptions vary by state and may not apply to protected health information governed by HIPAA.

## **11. Marketing Communications**

If you receive promotional emails from us, you may unsubscribe by using the unsubscribe link in the message or by contacting us at **[privacyofficer@halocares.org](mailto:privacyofficer@halocares.org)**

Unsubscribing from promotional communications will not necessarily stop administrative, appointment-related, billing, or legally required communications.

## **12. Changes to This Notice**

We may update this Website Privacy Notice from time to time. The revised version will be posted on the Website with a new “Effective Date” or “Last Reviewed or Revised” date. Your continued use of the Website after an updated Notice is posted means that you acknowledge the updated Notice.

## **13. Contact Us**

Questions about this Website Privacy Notice may be directed to:

**Health and Life Organization, Inc.**

**Privacy Contact: Privacy Officer**

**Address: 3030 Explorer Drive, Sacramento, Ca 95827**

**Telephone: 916-642-1867**

**Email: [PrivacyOfficer@halocares.org](mailto:PrivacyOfficer@halocares.org)**

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